	STEPWELL REINFORCEMENT SERVICE BULLETIN	UP 067 REV 2 2010-09-27
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AMBULANCE TYPE: MX160 (2009-2010)

ISSUE

This bulletin is to inform owners of Demers Ambulances that a reinforcement of the side entry door step well and/or spare tire compartment is required. During the manufacturing process of the module, some step wells were not welded properly.

ACTION

Reinforcement of the side entry door step well and/or spare tire compartment is required during the next service scheduled.

Perform the modification as per the attached documentation.

SERVICE PROCEDURE

Modification time: 0.5 hour / per vehicle.

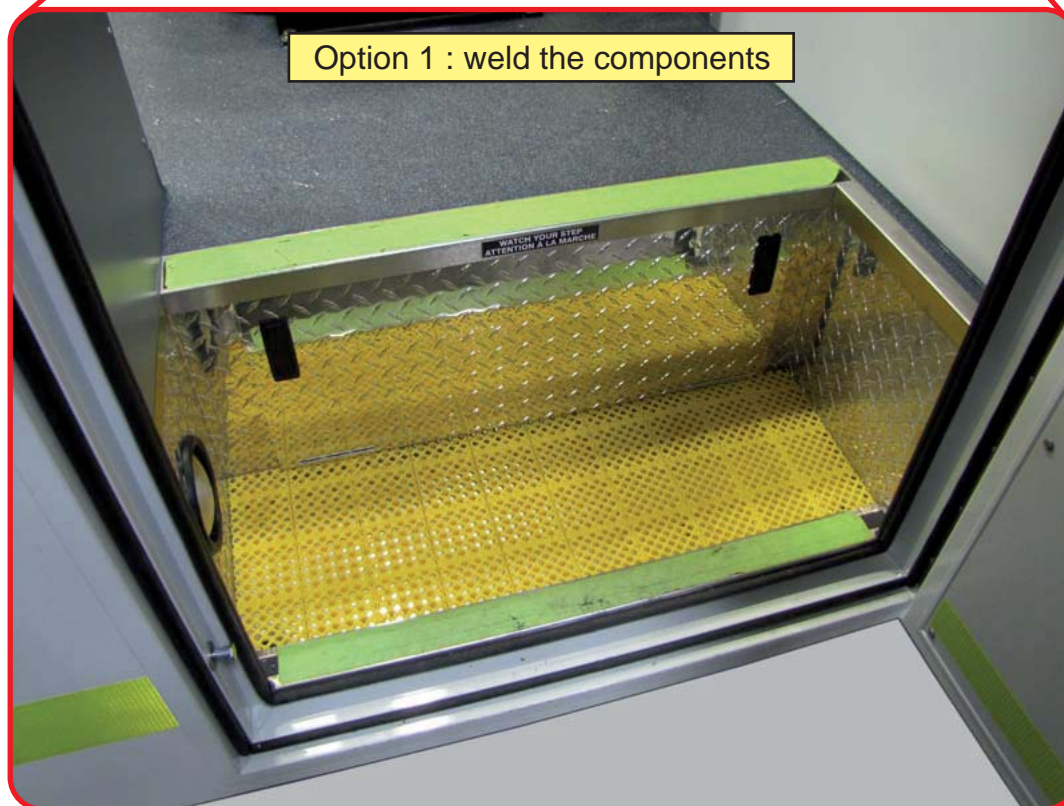
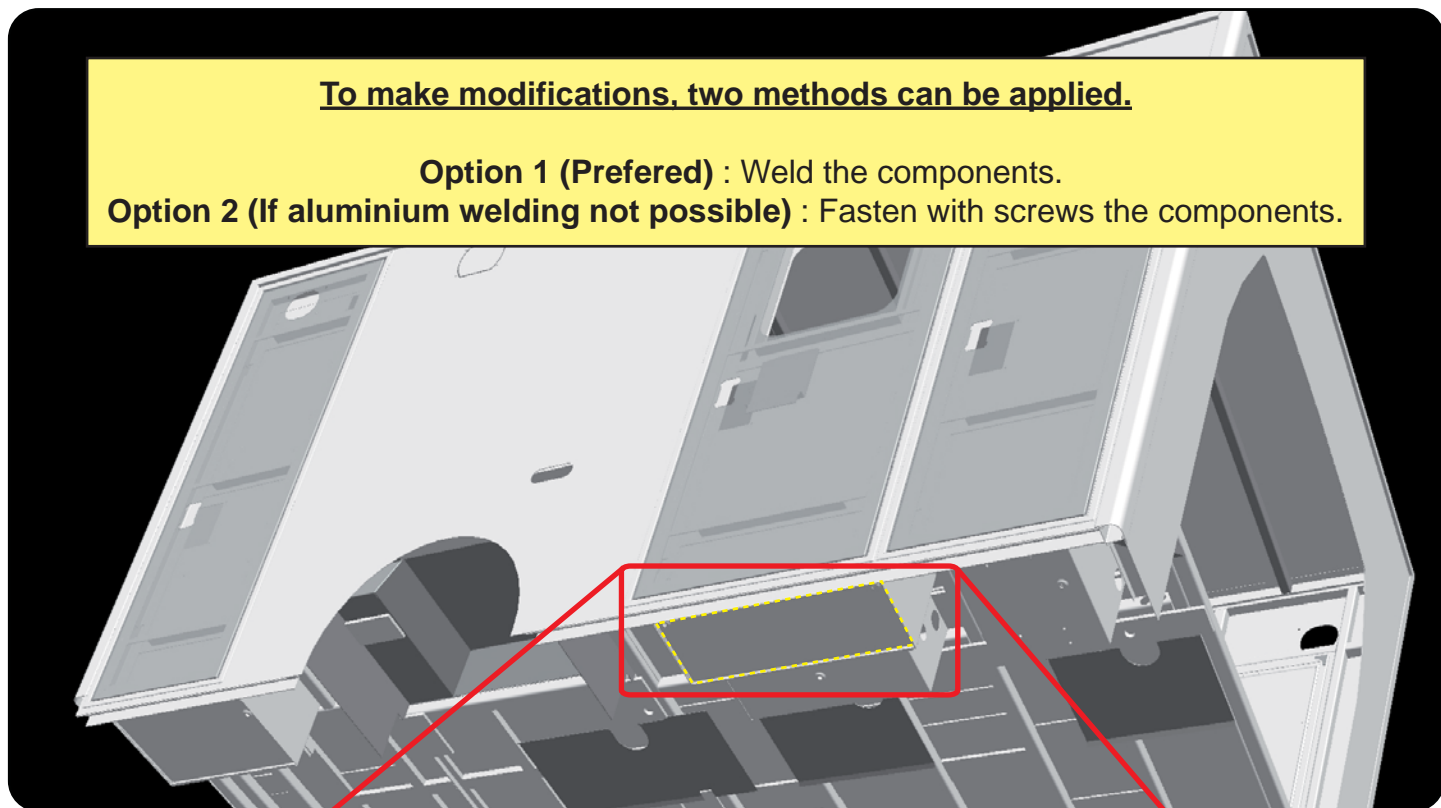
Qty.	Description	Demers Part #
11	screw	E008009

Complete a Warranty form & order components on the specified sheet. Forward order to the Demers Customer Assistance Centre service department by fax at: 1-306-373-4144, by email at: parts@advancedresponsevehicles.com or by phone at: 1-877-373-4464. If you have any questions, contact our Demers Customer Assistance Centre service department at following phone number 1-877-373-4464 and ask for John-Paul Thauberger. You may also contact Demers by fax at: 1-450-467-6526, by email at: dchatelle@demers-ambulances.com or by phone at: 1-800-363-7591.

To make modifications, two methods can be applied.

Option 1 (Preferred) : Weld the components.

Option 2 (If aluminium welding not possible) : Fasten with screws the components.



Remove the yellow carpet and clean the surfaces to be welded.

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TITLE : STEP WELL REINFORCEMENT

DATE : 2011-02-18

ASS :

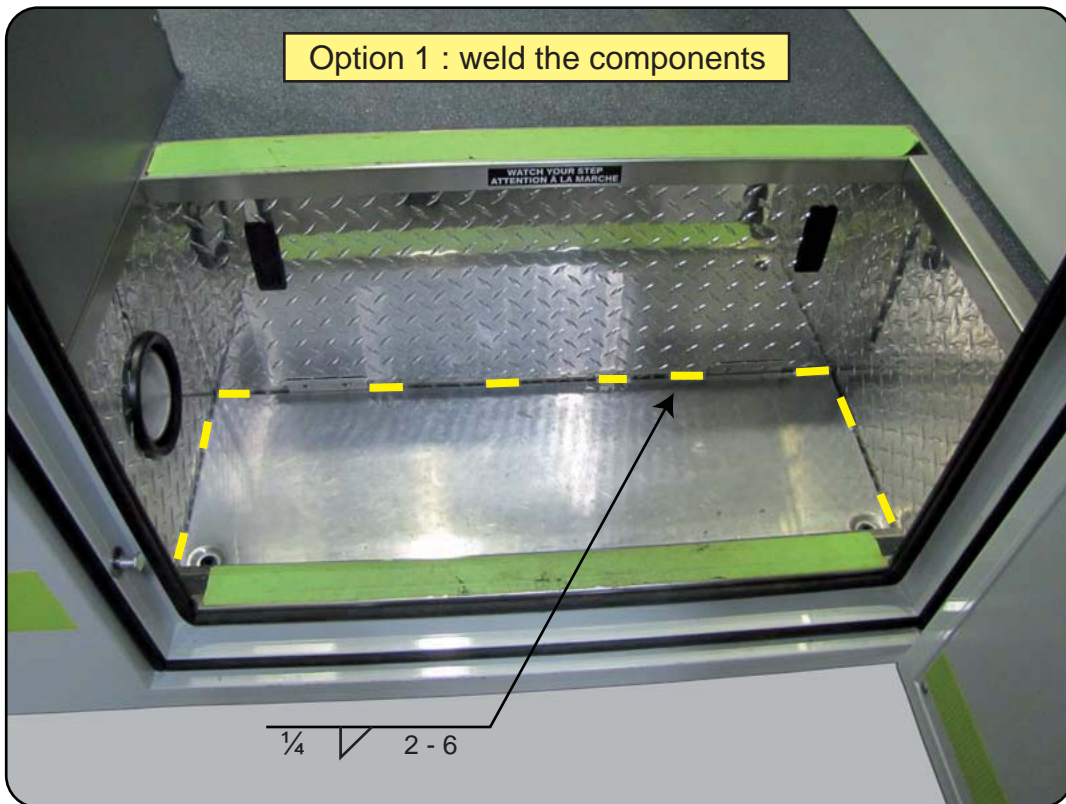
DRAW. : Y. DUBÉ

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Install a protective cover.

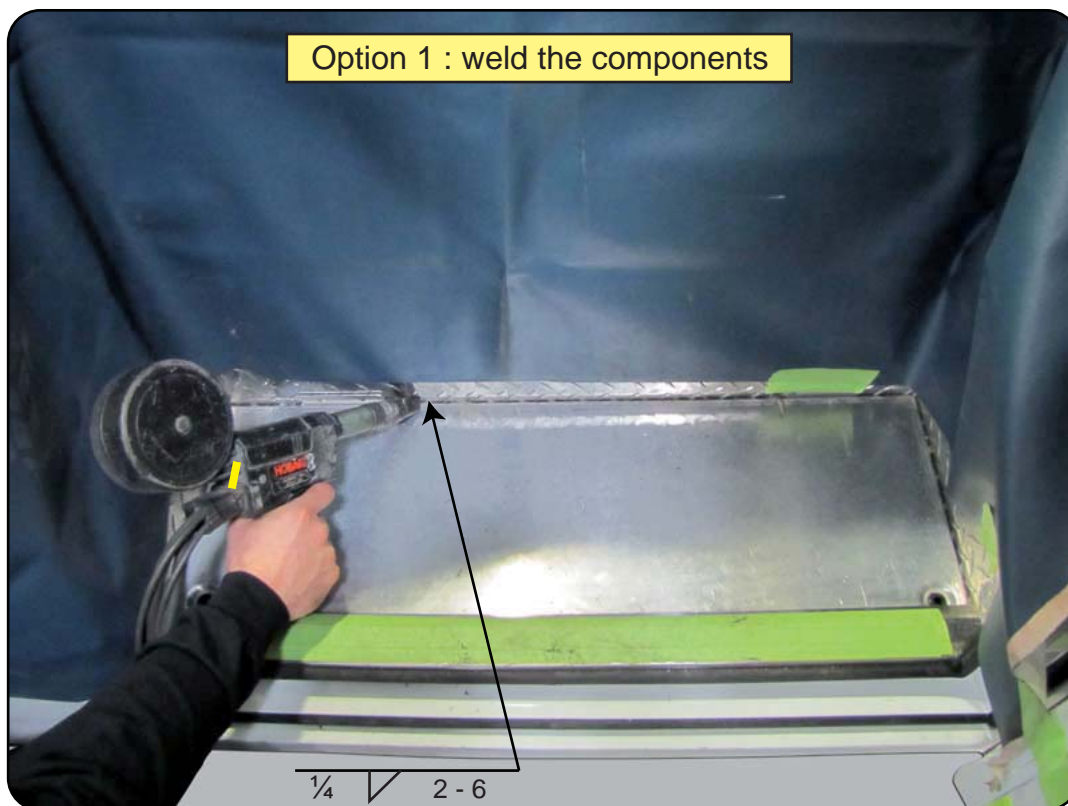


Mark location to solder as shown on picture.

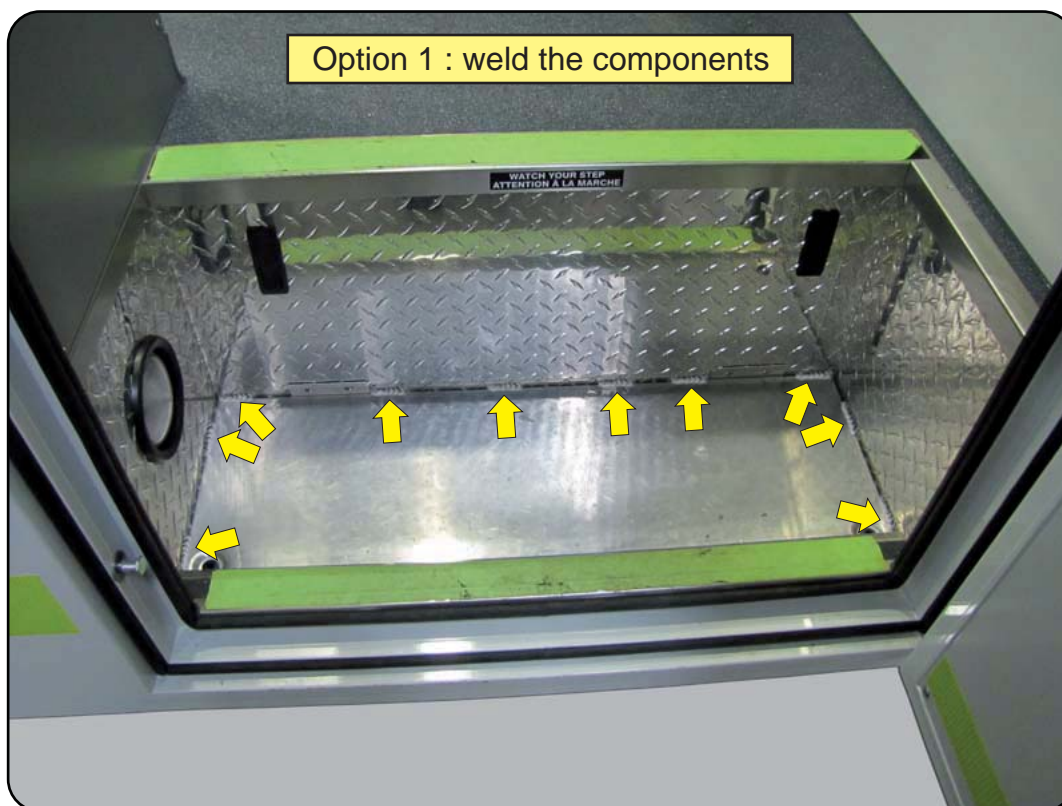
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Weld the components.



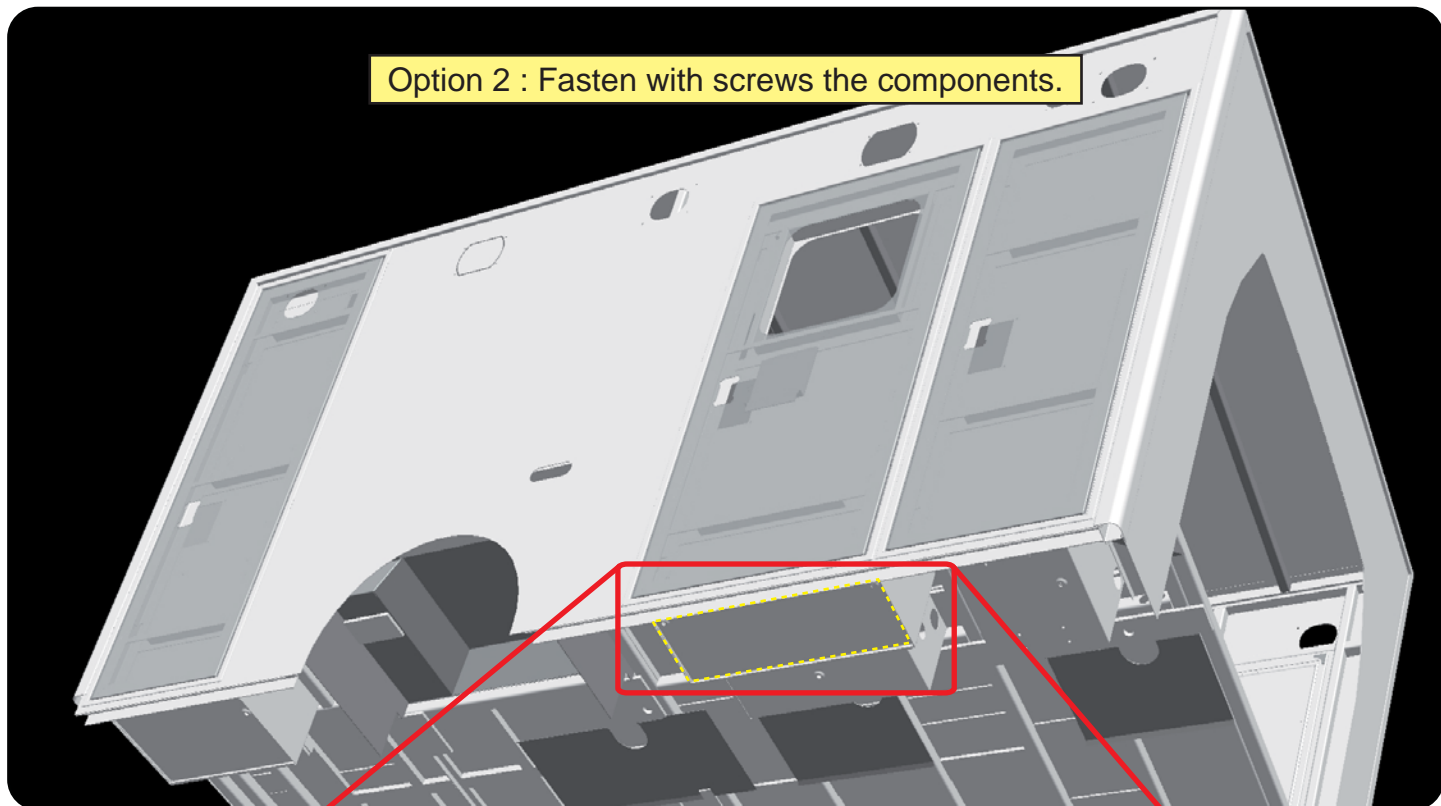
Make sure that the welds are in the same place as shown on picture.

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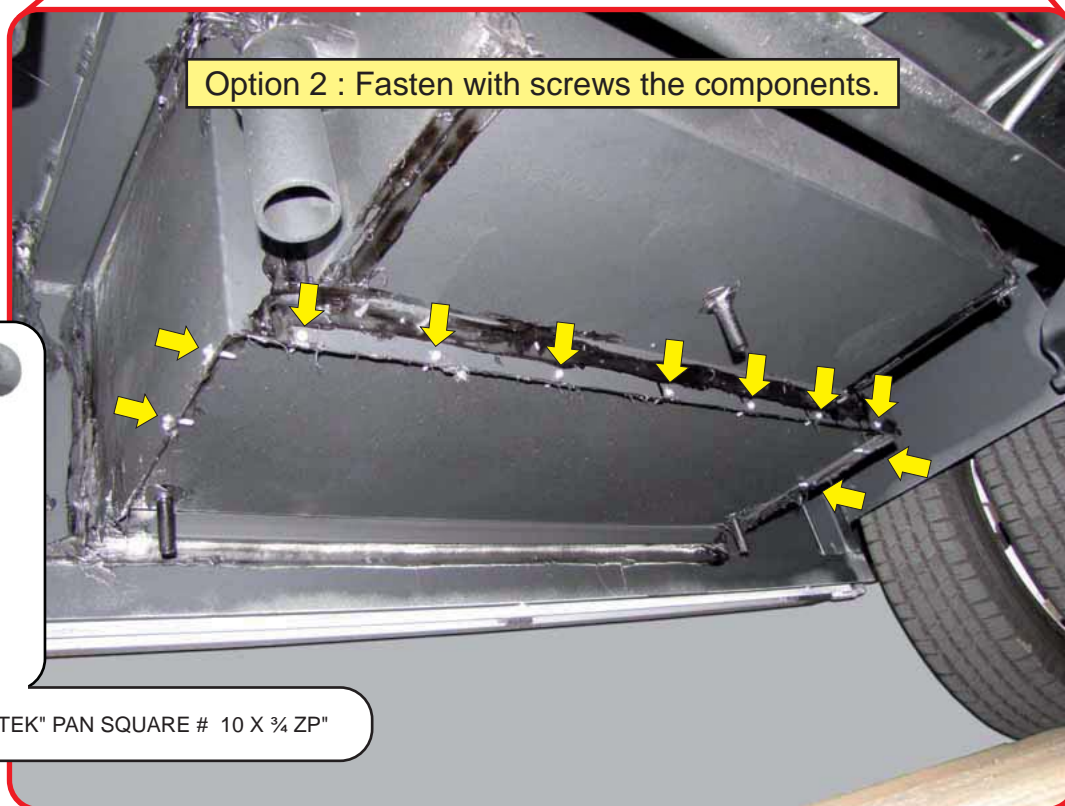


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Option 2 : Fasten with screws the components.



Option 2 : Fasten with screws the components.



SCREW "TEK" PAN SQUARE # 10 X 3/4 ZP"

Put the screws (11) "tek" pan square # 10 x 3/4 zp" in the same location shown on picture.

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TITLE : STEP WELL REINFORCEMENT

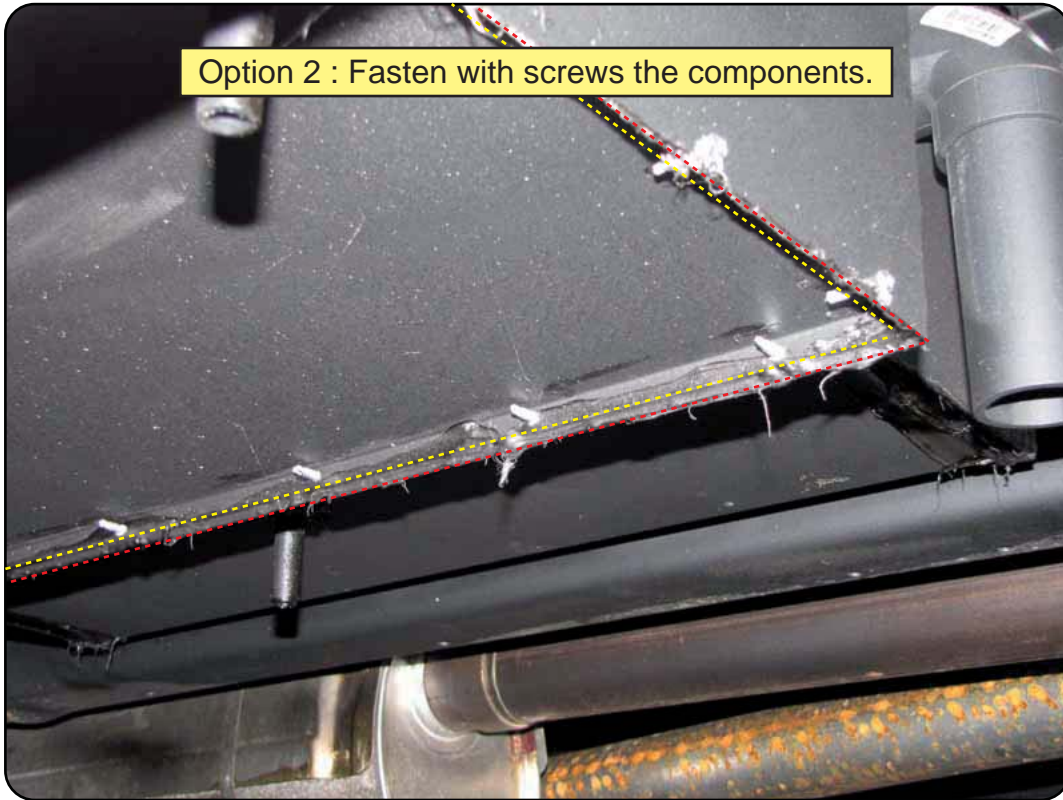
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Option 2 : Fasten with screws the components.



Make sure that all screws are installed through the two aluminium edges.

Option 2 : Fasten with screws the components.



Put " RUBBERIZED UNDERCOAT " on the screws.



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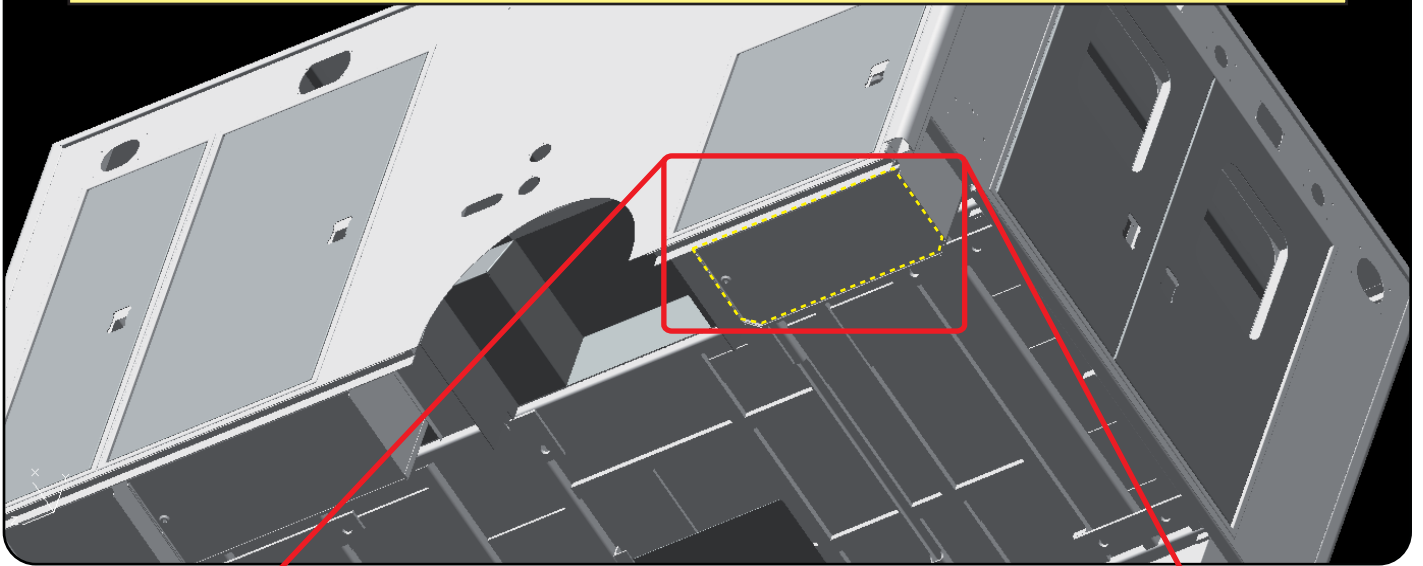


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Apply the same methods for G3 compartment

Option 1 (Preferred) : Weld the components.

Option 2 (If aluminium welding not possible) : Fasten with screws the components.



Weld the components.



Apply the same method as the step well.

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Formulaire de réclamation de garantie
Warranty claim form

AQ-F-SC.1 rev.2

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1	Numéro de série du véhicule (Coin gauche tableau de bord) Vehicle serial number (V.I.N) (Number on dash, driver's side)	
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2	Numéro d'unité de la flotte Fleet unit number		3	Demers numéro Stock Demers stock number	
---	--	--	---	--	--

4	Date de mise en service (AA/MM/JJ) Date in service (YY/MM/DD)		5	Kilomètres / kilometres Milles / Miles	
---	--	--	---	---	--

6	Date du bris (AA/MM/JJ) Date of failure (YY/MM/DD)		7	Date de la demande garantie Date of warranty claim	
---	---	--	---	---	--

8	Description du problème / Description of the problem

9	Cause(s) du problème / Cause(s) of the problem

10	Action(s) corrective(s) / Corrective(s) action(s)

11	Temps évalué pour la réparation Time evaluated for repair	
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12	Demande de réclamation faite par Claim requested by		13	N° facture Invoice N°	
----	--	--	----	--------------------------	--

14	Adresse de facturation / Billing address
Tél. / Phone:	

15	Adresse de livraison / Shipping address
Tél. / Phone:	

N° pièces / Part N°	QTY	DESCRIPTION

SÉCTION RÉSERVÉE DEMERS RESERVED SECTION

- No. d'autorisation de garantie / Warranty claim authorization no. :
- Temps alloué pour la réparation / Time allowed for repairs :
- Date d'autorisation de garantie / Warranty claim authorization date :