

 DEMERS AMBULANCES	STAIR CHAIR STRAP SERVICE BULLETIN	UP 111 REV 0 2014-06-23
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AMBULANCE TYPE: MX151D – MX163D

ISSUE

This bulletin is to inform owners of Demers Ambulances that a modification of the stair chair strap is required. It has been brought to our attention that over time, the stair chair strap screw may come loose over time.

ACTION

Modification of the stair chair strap is required during the next regular service scheduled. Please perform the modification as per the attached documentation.

SERVICE PROCEDURE

Modification time: .5 hour / per vehicle.

Please note:

With our new paperless warranty system no form is required to be filled out as these recalls are pre-approved for the time allotted, please fax your invoice to Demers Customer Assistance Centre service department at: 1-306-373-4144.

*Please be sure to indicate the service bulletin number on the invoice.

Should you require additional time or have questions please call our Demers Customer Service Centre toll free at **1-855-373-9789**.



1 - Locate and remove the retaining strap for stair chair.



1 - View of the removed retaining strap for stair chair.



Enlarge the hole using a 5/8" hole saw into the outer panel only.

Do not enlarge the inner panel.



View of the enlarged hole into the outer panel only.

THE INFORMATION, TECHNICAL DATA AND STANDARDS DESCRIBED HEREIN ARE THE EXCLUSIVE PROPERTY OF DEMERS AMBULANCES AND/OR CONTAIN PROPRIETARY RIGHTS OF OTHERS AND ARE NOT TO BE USED OR DISCLOSED TO OTHERS WITHOUT THE WRITTEN AGREEMENT OF DEMERS AMBULANCES.



TITLE : STAIR CHAIR BELT MODIFICATION			
DATE : 2014-05-27	DRAW. : Y. DUBÉ	# DRAWING : # 00888	REV : 1
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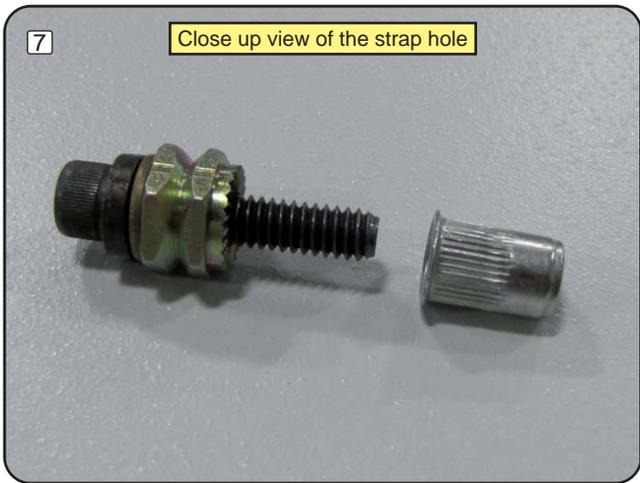
5 Close up view of the strap hole

Enlarge the hole using a 25/64" bit into the inner panel.



6 Close up view of the strap hole

View of the enlarged hole into the inner panel.



7 Close up view of the strap hole

Use the appropriate tool to install the supplied rivet nuts (E003227).



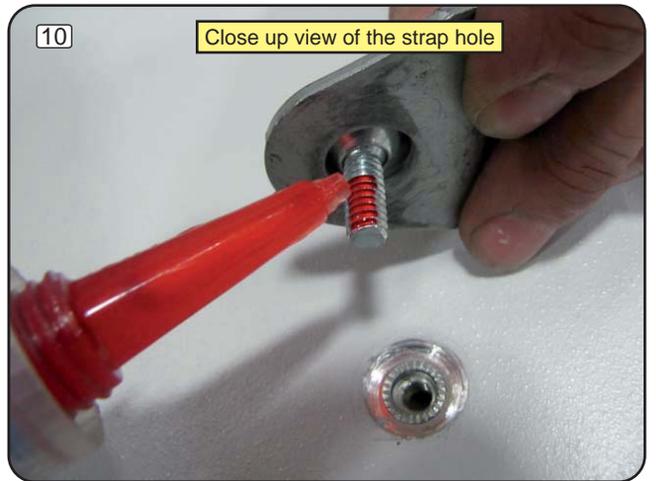
8 Close up view of the strap hole

Insert the rivet nut in the reinforcement hole.



9 Close up view of the strap hole

Torque the rivet nut with the appropriate tools.



10 Close up view of the strap hole

Apply loctite to supplied bolt (E008054 MACHINE SCREW 1/4"-20 X 1")

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Reinstall the metal bracket with the same washer as shown.



View of the metal bracket installed. Proceed with the same method for the other metal bracket.

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Warranty claim form

F-5.03

Rev. : 1

1	Vehicle serial number (V.I.N) (Number on dash, driver's side)	
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2	Fleet unit number		3	Demers stock number	
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4	Date in service (YY/MM/DD)		5	Milles / Miles	
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6	Date of failure (YY/MM/DD)		7	Date of warranty claim	
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8	Description of the issue

9	Cause(s) of the issue

10	Corrective(s) action(s)

11	Estimated repair time	
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12	Claim requested by		13	Invoice N°	
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14	Billing address
Phone:	

15	Shipping address
Phone:	

Part N°	QTY	DESCRIPTION

DEMERS RESERVED SECTION

- Warranty claim authorization no. :
- Time allowed for repairs :
- Warranty claim authorization date :

Demers, Ambulances Manufacturer Inc. (West)

303 Jessop Avenue Saskatoon, SK, S7N 1Y5 Tel.: 306-373-4464 Fax: 306-373-4144

www.demers-ambulances.com

or Head Office: 28 Richelieu, Beloeil, QC, J3G 4N5 Tel.: 450-467-4683 Fax: 450-467-6526