

	STAIR CHAIR STRAP SERVICE BULLETIN	UP 111 REV 0 2014-06-23
		Page 1 of 3

AMBULANCE TYPE: MX151D – MX163D

ISSUE

This bulletin is to inform owners of Demers Ambulances that a modification of the stair chair strap is required. It has been brought to our attention that over time, the stair chair strap screw may come loose over time.

ACTION

Modification of the stair chair strap is required during the next regular service scheduled. Please perform the modification as per the attached documentation.

SERVICE PROCEDURE

Modification time: **.5** hour / per vehicle.

Please note:

With our new paperless warranty system no form is required to be filled out as these recalls are pre-approved for the time allotted, please fax your invoice to Demers Customer Assistance Centre service department at: 1-306-373-4144.

*Please be sure to indicate the service bulletin number on the invoice.

Should you require additional time or have questions please call our Demers Customer Service Centre toll free at **1-855-373-9789**.



1 - Locate and remove the retaining strap for stair chair.



1 - View of the removed retaining strap for stair chair.



Enlarge the hole using a 5/8" hole saw into the outer panel only.

Do not enlarge the inner panel.



View of the enlarged hole into the outer panel only.

THE INFORMATION, TECHNICAL DATA AND STANDARDS DESCRIBED HEREIN ARE THE EXCLUSIVE PROPERTY OF DEMERS AMBULANCES AND/OR CONTAIN PROPRIETARY RIGHTS OF OTHERS AND ARE NOT TO BE USED OR DISCLOSED TO OTHERS WITHOUT THE WRITTEN AGREEMENT OF DEMERS AMBULANCES.



TITLE :

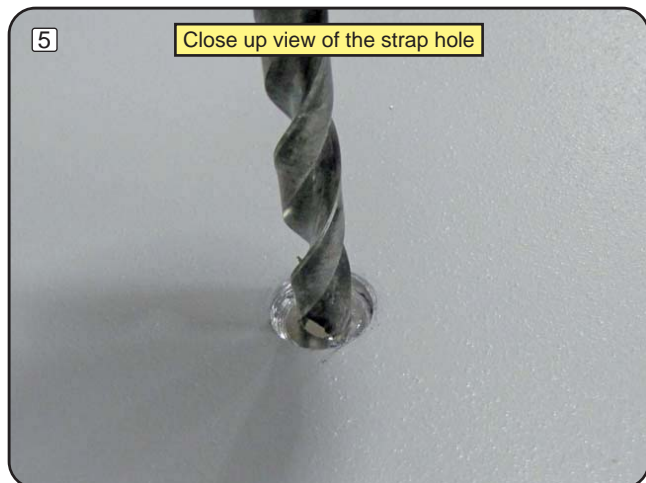
STAIR CHAIR BELT MODIFICATION

DATE : 2014-05-27

DRAW. : Y. DUBÉ

DRAWING : # 00888

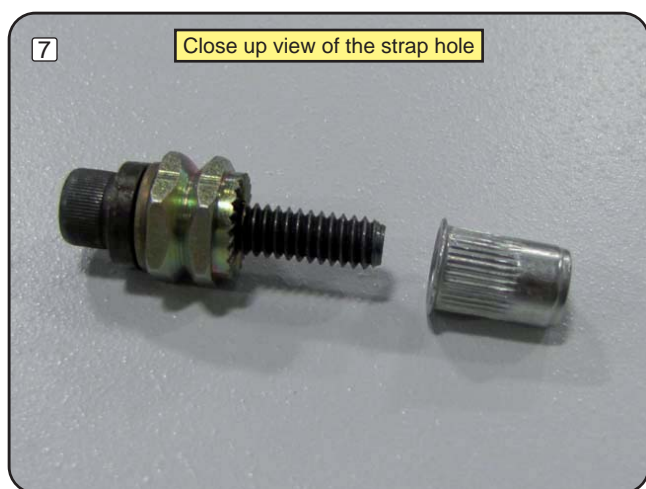
REV : 1
PAGE : 1/3



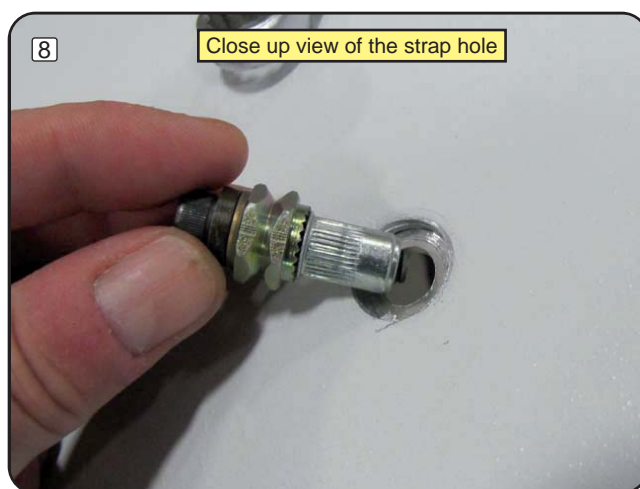
Enlarge the hole using a 25/64" bit into the inner panel.



View of the enlarged hole into the inner panel.



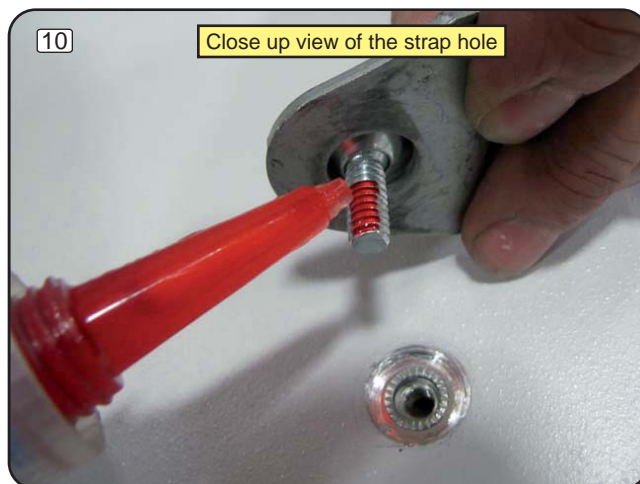
Use the appropriate tool to install the supplied rivet nuts (E003227).



Insert the rivet nut in the reinforcement hole.



Torque the rivet nut with the appropriate tools.



Apply loctite to supplied bolt
(E008054 MACHINE SCREW 1/4"-20 X 1")

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DATE : 2014-05-27

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REV : 1
PAGE : 2/3



Reinstall the metal bracket with the same washer as shown.



View of the metal bracket installed.
Proceed with the same method for the other metal bracket.

NOTE:

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DRAWING : # 00888

REV : 1
PAGE : 3/3



Warranty claim form

F-5.03

Rev. : 1

1	Vehicle serial number (V.I.N) (Number on dash, driver's side)				
2	Fleet unit number		3	Demers stock number	
4	Date in service (YY/MM/DD)		5	Milles / Miles	
6	Date of failure (YY/MM/DD)		7	Date of warranty claim	
8	Description of the issue				
9	Cause(s) of the issue				
10	Corrective(s) action(s)				
11	Estimated repair time				
12	Claim requested by		13	Invoice N°	
14	Billing address		15	Shipping address	
Phone:			Phone:		
Part N°	QTY	DESCRIPTION			
DEMERS RESERVED SECTION					
1. Warranty claim authorization no. :			<input type="text"/>		
2. Time allowed for repairs :			<input type="text"/>		
3. Warranty claim authorization date :			<input type="text"/>		

Demers, Ambulances Manufacturer Inc. (West)

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