



FLEET OPERATIONS

October 2, 2013

SAFETY NOTIFICATION

Demers Ambulance Fold-out Step Inspection

Affected Units: Demers Ambulance unit numbers **63030 to 63092** with a flip step.

Issue: Some fold-out side steps may have been incorrectly assembled with a standard nut instead of a nylon locking nut. With use, standard nut assembly may loosen and potentially render the fold out step unusable. Units must be inspected to ensure the proper locking nuts where installed.

Required Actions:

Unit Chiefs - Inspect the fold out step hinge points (indicated with red arrows) ensuring the proper nylon lock nut was utilized and that it has not loosened off. Nylon locking nuts can be identified by the white plastic ring around shaft of the bolt. (Please refer to Figure 2)

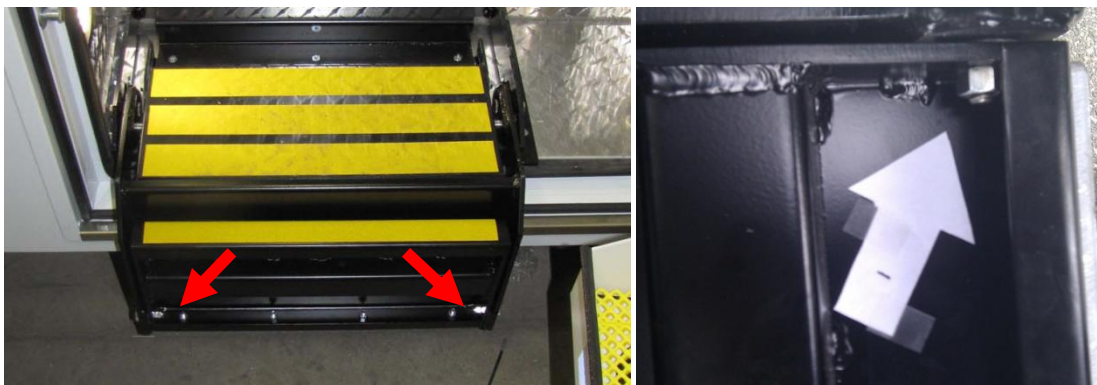


Figure 1: Location of Pivot Bolts



Figure 2: Nylon Locking Versus Standard Nut

If the step is not assembled with a standard nut, please arrange to have the nuts replaced with nylon locking nut at your designated service center.

Service Centers – Inspect fold-out side step on all affected units at earliest opportunity.

If side steps has been assembled with standard nuts, remove and replace these nuts with a 3/8"-16 Nylon locking nut. Nylon lock nuts may be sourced locally or if required may be requested from Demers Ambulance by contacting their warranty line at 1-855-373-9789.

Please contact the Demers Ambulance Warranty line (1-855-373-9789) for repair authorization and invoice for any parts and labour associated with this repair.

For questions or concerns please contact **Fleet Operations** at **1-877-652-7465**