

SPECIALTY PARTS AND TIRES

PART	CONTACT
Decals	Fleet Operations 1-877-652-7465
Door Hardware & Actuators (Ambulance Body)	Fleet Operations 1-877-652-7465
Drop Cords and Pig Tails	Unit Chief/PDC
Emergency Lights/Lens/Bulbs	Fleet Operations 1-877-652-7465
Flasher Assemblies	Fleet Operations 1-877-652-7465
Hand Held Spotlight	Unit Chief/PDC
O2 Flow Meters/Regulators	Unit Chief/PDC
Rear Heaters and A/C Parts	Fleet Operations 1-877-652-7465
Seats-O2 Brackets and Rear Seat Belts	Fleet Operations 1-877-652-7465
Service Checklist	Fleet Operations 1-877-652-7465
Siren Amplifiers and Drivers	Fleet Operations 1-877-652-7465
Stretcher Fastener (Rail/Clamp)	Fleet Operations 1-877-652-7465
Strobe Power Supply	Fleet Operations 1-877-652-7465
Tires (Replacement for any Reason)	Fleet Operations 1-877-652-7465
Tire Traction Cables	Fleet Operations 1-877-652-7465
Warrantable Crestline Parts	Crestline Coach Ltd. 1-888-887-6886 ext 5612
Warrantable Demers Parts	Demers West 1-855-373-9789

SPECIALTY PARTS ORDERS

All non-warranty specialty parts must be ordered from Fleet Operations. A Fleet Inspector will collect the parts requests for the day and issue the part supplier(s) with a purchase authorisation number to supply and ship the parts.

SPECIALTY PART ORDERS

The majority of ambulance specialty parts are ordered through Fleet Operations via Demers West or Crestline Coach Ltd. in Saskatoon SK. Most Demers parts are stocked and shipped from a warehouse in Richmond B.C. Crestline parts are stocked and shipped out of Saskatoon. Parts requests made to Fleet Operations prior to noon will be shipped out the same business day, provided inventory is available. Parts requests received after noon will ship the next business day.

Parts are shipped via Purolator courier with the exception of:

- Areas not serviced by Purolator or its affiliates
- Where parts have to be brought in from other vendors

Shipments leave Demers/Crestline after 3:30 PM daily (Monday through Friday) via Purolator.

Delivery service expectations are:

- Lower Mainland, within 24 hours
- Vancouver Island, Southern BC Interior, within 36 hours of shipping
- Northern BC, within 48 hours of shipping

LOCALLY PROCURED PARTS

To reduce ambulance downtime some specialty parts (for non-warranty repairs) may be procured locally by service centres:

DESCRIPTION	PART NUMBER
Exterior halogen bulbs for units 62407-62899	GE 890, 27 Watt straight GE 889, 27 Watt 90 degree
Rear patient compartment reading light bulb (Crestline)	Quartz 10 watt - 2 pin - base G4 - shape T3 T4 - can be found at Canadian Tire, Rona, Home Hardware, etc.
Rear door scene light - 3 position switch	Colehersee 91800
Door ajar switch	Echlin DJ6330
Optilux combination driving/fog lights	Model 2020
Hella 500 driving light	Model 005750031 (one side)
Back up alarm	Grote 73040
Oil pressure switch for ambulance connect solenoid	Hobbs 76575 Farmtronics E8163 Gemini 7A70106

SPECIALTY PARTS - WARRANTY RETURNS

RETURN OF WARRANTABLE - AMBULANCE CONVERSION COMPONENTS

All failed warrantable ambulance conversion components are to be returned collect via Purolator courier to:

Demers West (for Demers Ambulances parts)
303 Jessop Ave.
Saskatoon, SK.
S7N 1Y5

Crestline Coach Ltd. (for Crestline Coach parts)
126 Wheeler St.
Saskatoon, SK.
S7P 0A9

Warrantable LED *emergency* lights (2 year labour – 5 year parts) the ambulance manufacturer does not require should be shipped via Purolator to BCAS Fleet Operations:

BCAS Fleet Operations
Block C 2261 Keating X Road
Saanichton, BC
V8M 2A5

Include with the shipment:

- The vehicle number
- The vehicle chassis VIN number
- Date of the repair
- Odometer reading on the date of repair
- Where applicable the Demers/Crestline warranty authorisation number